

ETIQA LIFE AND GENERAL ASSURANCE PHILIPPINES, INC.

CERTIFICATION OF ORIENTATION/TRAINING/WEBINAR

This is to certify that I have conducted the following orientation/training/webinar to each of the participants listed below. I have explained related procedures, practices and policies. Each participant was given opportunity to ask questions and practice procedures in the learning environment.

Date of Orientation/ Training/Webinar	Торіс	Participants
29 July 2024-02 August 2024	Anti-Money Laundering Act of 2001	All ELGAP Employees
06 December 2024	(Refresher Training) Navigating World-Check (Name Screening)	ELGAP Business Units employees
12 December 2024	Navigating World-Check (Name Screening) Navigating World-Check (Name Screening)	ELGAP Business Units employees
17 December 2024	Navigating World-Check (Name Screening)	Medical Operations
14 January 2025	Reportorial Requirements	ELGAP Business Units employees
12 February 2025	Customer Due Diligence	ELGAP Business Units employees
17 February 2025	Navigating World-Check (Name Screening)	ELGAP Business Units employees
26 May 2025	ELGAP's Anti-Bribery and Corruption Policy and Procedures Refresher Program	ELGAP Business Units employees
27 May 2025	ELGAP's Anti-Bribery and Corruption Policy and Procedures Refresher Program	ELGAP Business Units employees
28 May 2025	ELGAP's Anti-Bribery and Corruption Policy and Procedures Refresher Program	ELGAP Business Units employees
04 June 2025	Navigating World-Check (Name Screening)	ELGAP Benefit Claims employees
04 June 2025	ELGAP's Anti-Bribery and Corruption Policy and Procedures Refresher Program	ELGAP Business Units employees
05 June 2025	ELGAP's Anti-Bribery and Corruption Policy and Procedures Refresher Program	ELGAP Business Units employees
06 June 2025	ELGAP's Anti-Bribery and Corruption Policy and Procedures Refresher Program	ELGAP Business Units employees
09 June 2025	ELGAP's Anti-Bribery and Corruption Policy and Procedures Refresher Program	ELGAP Business Units employees
16 June 2025	Navigating World-Check (Name Screening)	ELGAP E-Channel employees
24 June 2025	Navigating World-Check (Name Screening)	ELGAP Network Claims employees
30 June 2025	Navigating World-Check (Name Screening)	ELGAP Benefit Claims employees
04 July 2025	ELGAP's Anti-Bribery and Corruption Policy and Procedures Refresher Program	ELGAP Management and Employees
09 July 2025	ELGAP's Anti-Bribery and Corruption Policy and Procedures Refresher Program	ELGAP Management and Employees
22 August 2025	AMLA/DPA/AB&C Awareness Training (New Hires)	ELGAP Management and Employees
27 August 2025	AMLA/DPA/AB&C Awareness Training (New Hires)	ELGAP Management and Employees
16 September 2025	AMLA/DPA/AB&C Awareness Training (New Hires)	ELGAP Management and Employees

CERTIFIED BY:

Jennifer Ruth A. Jalmasco Compliance Officer 29 September 2025